

Southside Pediatrics

“A Partnership with Your Physician to Create a Lasting Relationship”

Health care visits for children can be more than just getting shots, having ears examined or treating the physical symptoms of an illness. Each visit is an opportunity for families and their healthcare provider to partner and promote quality health care for the child but also to support the family's needs in their journey to raising their child. The foundation of family centered care is the partnership between families and their healthcare provider. The staff of Southside Pediatrics is looking forward to building a healthy long term relationship with you and your family.

“Let’s get started”

As your doctor, our goal as “Family-Centered Care”:

Supporting the family as the constant in the child's life

Provide information about health and wellness appropriate to the child/youth developmental stage

Explain diseases, treatment and results in an easy-to-understand way

Respect your privacy – the medical information will not be shared unless you give us permission

Have a doctor on-call 24 hours a day, 7 days a week

Support your family if your child is admitted into the hospital

We will provide inpatient hospital services locally and care coordination if your child must be admitted to a hospital outside our service area

Work together as partners to make health care decisions

Refer our patients to trusted experts when needed

Provide a dedicated “**Care Team**” to service your child's needs in the most efficient way

Assess and accurately document the developmental status of your child.

Respect you and your child as partners in helping your child grow

A “Medical Home” means we trust you to:

Provide us with all the information you have regarding your child's health and illnesses.

Work together in the best interest of the child and the family

Share with us your needs and concerns as your child grows

Keep scheduled visits or reschedule visits in advance whenever possible

Call your doctor first with problems, unless it is a medical emergency

Administer all of the medicine as prescribed and follow the doctor's advice

Learn about your insurance so you know what and how it provides coverage

Pay your share of the visit fee when your child is seen in the office

Respect us as individuals with skills and expertise in helping your child grow